

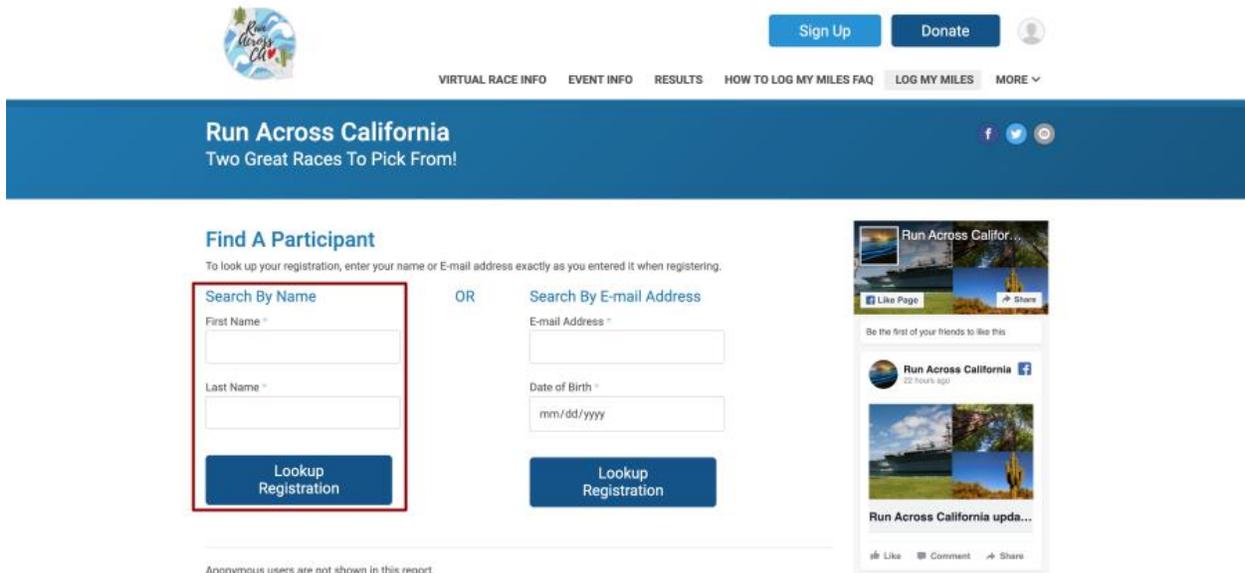
# Run Across California

## How To Log Your Miles FAQ

You will be logging your miles directly into the RunSignUp System. You will get an email with instructions for you to upload directly. If you do not get the email, you can follow the below instructions. You will not be able to enter data until 5/20/2020. If you are having any trouble, please contact: [info@kinaneevents.com](mailto:info@kinaneevents.com)

1. Log into RunSignUp first. If you are not logged in, you will not be able to post results. If you were already logged in and having trouble, try logging out of RunSignUp and then logging back in again. If you forgot your password, you can have it reset: <https://runsignup.com/Login>.

2. Go to **LOG MY MILES** on the main page, search for your name and click Lookup Registration.



The screenshot shows the Run Across California website interface. At the top, there is a navigation bar with a logo on the left and buttons for 'Sign Up', 'Donate', and a user profile icon on the right. Below the navigation bar, a blue banner contains the text 'Run Across California' and 'Two Great Races To Pick From!'. The main content area features a 'Find A Participant' section with two search options: 'Search By Name' and 'Search By E-mail Address'. The 'Search By Name' form has fields for 'First Name' and 'Last Name', and a 'Lookup Registration' button. The 'Search By E-mail Address' form has fields for 'E-mail Address' and 'Date of Birth' (with a 'mm/dd/yyyy' format), and a 'Lookup Registration' button. To the right of the search forms is a Facebook post for 'Run Across California' with a 'Like Page' button and a 'Share' button. At the bottom of the search forms, there is a note: 'Anonymous users are not shown in this report.'

3. This will bring you to your information. You can then click on **Submit Virtual Results**:



Sign Up

Donate



VIRTUAL RACE INFO EVENT INFO RESULTS HOW TO LOG MY MILES FAQ LOG MY MILES MORE

# Run Across California

Two Great Races To Pick From!

## Find A Participant

BIB NUMBER	NAME	EVENT	REGISTRATION DATE	OTHER DETAILS
1	Tierra Murguia	Run Across California - SAN DIEGO TO OREGON BORDER MUST COMPLETE BY DEC. 31, 2020	May 19, 2020 at 9:34am PDT	Gender: F Age: 34 City: Oceanside, CA US

More Details

Submit Virtual Results

Lookup Someone Else

Anonymous users are not shown in this report.  
If you have registered for this race with an anonymous account, you can view your registration(s) by clicking here.



4. You **MUST** enter the Date and Distance for your run, walk, bike.

The comment box is optional and is for your reference only. We will not be reviewing the info in that field.

If you had multiple work outs that day, you can enter each new run/walk/bike by clicking Add Another Activity button.

If you do 2 runs/walks in 1 day, you can add them together or separately, whichever you prefer.

You can update your time and miles daily or every other day, or once a week, whichever you prefer.

Do not forget to hit submit results when you are done!

Date Completed  
05/19/2020 

Distance in Miles  
5 miles

Comment **optional text**

Beach run

*if you want to log multiple single day workouts, click Add Another Activity*

Add Another Activity

Submit Activity

5. After you hit submit, you can click on **“view results here”** to see your results.



## Run Across California

Two Great Races To Pick From!

### Virtual Race Management for Registration

REGISTRANT

EVENT

Run Across California - SAN DIEGO TO OREGON BORDER MUST COMPLETE BY DEC. 31, 2020

Contact Info

Enter a phone or E-mail address.

Submit Results

Post your finishing time.

Results will be accepted from Tuesday May 19, 2020 12:00:am PDT to Thursday December 31, 2020 11:59:pm PST. Click here for additional details.

You can [view results here](#). Please note that it may take some time before your submitted results are displayed.

Date Completed

05/19/2020

Distance in Miles

105

miles

Distance in Miles

105

miles

Comment

Back run



6. If you click on your name in the results table, you will see your individual results and a MAP of your progress. How cool right?! The map will vary on if you're doing the SD-OR or SD-AZ run.



Sign Up

Donate



VIRTUAL RACE INFO EVENT INFO RESULTS HOW TO LOG MY MILES FAQ LOG MY MILES MORE

# Run Across California

Two Great Races To Pick From!



Change Year: Run Across California -

Search: Search by name or bib number

Clear Results

Find Results

**Tierra Murguia**  
 Run Across California - SAN DIEGO TO OREGON BORDER MUST COMPLETE BY DEC. 31, 2020  
 † Age 34 Oceanside, CA

BIB #1

Certificate

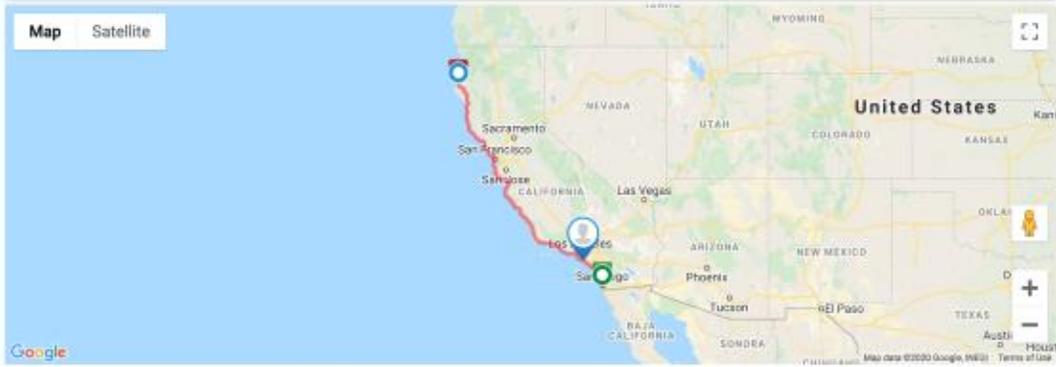
105 of 1,000 miles

Progress 10.5%

DISTANCE IN MILES	GUN TIME	RACE
105	NONE	-
OVERALL		
1 of 1		

DATE	ACTIVITY	TIME	DISTANCE IN MILES	COMMENT
May 19, 2020			105 miles	Beach run

7 Questions About Results? Get in touch!



Share this Page

URL: <https://runsignup.com/Race/Results>

Back to Results List

## Common Trouble Shooting Questions

**Q: I need to enter my second run but I keep entering it and my first run disappears, how do I fix it?**

A: In this example, you are overwriting the first run. Instead, keep the data the same for the first run, and click ADD ANOTHER ACTIVITY in order to add your second run/walk. You will continue to do this every time you add a run/walk.

**Q: I got my link, but I'm confused on how to log my miles.**

A: Here is a video to walk you through how to log miles with the link: <https://youtu.be/s2eIBZq6fkM>

**Q: I did not get my link, how do I log my miles?**

A: Some email servers block our emails to you. If you do not have your daily link, you can follow this video for instructions on how to log your miles in. Keep in mind you **MUST BE LOGGED INTO THE <https://RUNSIGNUP.COM/LOGIN> ACCOUNT THAT YOU USED TO REGISTER FOR THE RACE BEFORE YOU DO ANY OF THE STEPS ABOVE.**

**Q: When I search my name it does not come up to enter virtual results or it says I don't have permission?**

A: You must be logged into the same <https://runsignup.com/login> account that you registered with.

**Q: I don't see the date when I try to log my results, why not?**

A: Once you get into the results page, you have to click Add Another Activity. You have to do this every time you log an activity. The distance on the right is the total distance. It will automatically add that up for you and you don't have to enter anything.

**Q: I ran again today, how do I enter a second entry of results?**

A: In the results page, choose Add Another Activity. **DO NOT JUST OVERWRITE THE PREVIOUS ACTIVITY OR IT WILL DISAPPEAR.** Each time you do a new run/walk/bike, you need to click **Add Another Activity**. At the end of the challenge, if you ran once per day and have 62 runs, you will see all 62 activities in the submit results page. Don't overwrite them.

**Q: I made a mistake on entering my results, how do I change it.**

A: In this example, you can go in and overwrite the mistake. Don't just enter it again correctly, you have to overwrite the incorrect data.

**Q: I entered my results but I don't see them in the listing.**

A: The results take a few minutes to update. If it has been a few minutes, double check you are looking at the correct race. There is a drop down box called Result Set - choose that to switch

between events. The default is the SD-OR challenge. If you still don't see your results, see the below post on being anonymous.

**Q: My wife/friend/mother/daughter registered me, how do I move that to my account?**

A: Here is a link to an article on How to move a sub-account to another user. Follow the section titled: Transfer Sub-Account To Another Existing Account <https://help.runsignup.com/support/solutions/articles/17000062878-access-manage-a-sub-account>

**Q: I am listed as anonymous in the results, why?**

A: When you create an account, you have an option to be listed as anonymous in results. If you do not want this, go into your <https://runsignup.com> profile and click to edit profile. You will see a check box at the bottom that you want to UNCHECK to be listed again. If you have any other questions, please contact [info@kinaneevents.com](mailto:info@kinaneevents.com)

## **Other FAQs about the event**

### **Questions About Recording Distance (Tracking Mileage/Kilometers)**

**Q: Do I have to run 5 miles each day, or can I break it up and run more on the weekends?**

A: You can run or walk as much or as little as you want on a given day for either race. In order to earn your finisher's medal, you'll have to finish 1,000 miles before December 31, 2020 for the SD-OR leg or by September 21, 2020 for the SD-AZ leg.

**Q: Do I have to run the whole way?**

A: No. You can run, walk or bike.

**Q: Do I need a GPS watch/tracker, or Strava? Will I need to show my watch or device for proof of running?**

A: You can use one if you wish, but you don't need one. You are on the Honor System. There are no additional awards given for running faster.

**Q: Do treadmill miles count? What about Trail miles?**

A: Yes for treadmills. Yes for Trail miles.

**Q: Do elliptical miles count?**

A: No. Sorry. But you can log your cycling miles.

**Q: I'm running in another race during the same period as RAC. Can I count those miles during RAC?**

A: Yes.

**Q: If I register after the race starts on May 30, can I include my back mileage to May 30?**

A: NO. If you register before or on May 30, your mileage begins on May 30. If you register after May 30, your mileage begins on the date you register.

**Q: How will I report my miles?**

A: Refer to the "[LOG MY MILES FAQ](#)" section for full details.

**Q: Why does the day-by-day distance on the map show only whole numbers?**

A: Only whole numbers are shown on the map's day-by-day in order to save needed space. Enter distance up to two decimals and the system will retain it., and your total distance shown will equal your totals that you entered.

**Q: Which miles/kilometers count?**

A: This should only be the distances you cover when you actually go out to run, walk or bike... and yes, treadmill miles will count as well... and no, elliptical machines do not count. I know some people go thru the day bristling with more electronic devices than a spy plane, counting up every step they take from getting out of bed to retiring for the night... along with a few steps for driving across railroad tracks, jiggling their leg while watching TV, or any other activity that causes one of their devices to register movement. Those are not really fair... What should be added to the daily tally are only the miles you cover while actually doing your daily walk or run, on purpose to cover some ground.

## **Questions About the Race and Swag**

**Q: Can we have a relay team?**

A: The event was set up as an Individual event.

**Q: Are the shirts unisex or gender specific?**

A: Unisex.

**Q: Do I get a finisher's medal?**

A: Yes! When you finish, we will send the finisher's medal to you.

**Q: Can I register after May 30?**

A: You can register anytime, even after May 30, but you'll still need to finish by December 31 at midnight for the SD-OR race or by September 21 for the SD-AZ race.

**Q: What do the shirts and medals look like?**

A:



**Q: Where is my bib and how can I print it out?**

A: See the race bib section here.

**Q: Can I change my zip, address, name, etc.**

A: Yes, you can edit your registration information. [Here is a guide on making these changes.](#)

**Q: I live outside of the United States, can I still participate?**

A: Because of our tracking software, we can only allow US participants.