



Frequently Asked Questions

Please read the following questions thoroughly for additional information on the 2020 Virtual Gritty 5K. For further questions, please contact Flyers Charities (Email: CSCharities@comcastspectacor.com).

Event Details

1. What is the 2020 Virtual Gritty 5K?
 - a. The 2020 Virtual Gritty 5K, presented by Penn Medicine, is an event where you sign up and participate by running a 5K (3.1 miles) on a course of your choosing. This could be in your neighborhood, in your driveway, or even on a treadmill. Please be advised that this event is not in-person.
2. When is the race?
 - a. The race is being held over a period of four days, starting Thursday, September 17, 2020 at 7:00 a.m. EST and continuing through Sunday, September 20, 2020 at 5:00 p.m. EST. The race is virtual.
3. Can I participate if I live outside of the USA?
 - a. Yes, you can register for the race if you live internationally and can elect to receive exclusive 2020 Virtual Gritty 5K swag. There will be an additional charge of \$10 for international shipping. See below for swag-related questions.
4. What do the funds raised from the 2020 Virtual Gritty 5K support?
 - a. The funds raised during the 2020 Virtual Gritty 5K support Flyers Charities in fulfilling its mission of supporting worthy nonprofit organizations that provide necessary educational and recreational resources to underserved youth, engage in important medical and healthcare research, and promote countless community investment initiatives throughout the Greater Philadelphia region.
5. How can I learn more about the charity/foundation?
 - a. Please visit www.flyerscharities.com for more information about Flyers Charities and our work in the Greater Philadelphia community.
6. Are you looking for sponsors for the event?
 - a. Yes! If you or your company are interested in sponsoring the 2020 Virtual Gritty 5K, please email Flyers Charities at CSCharities@comcastspectacor.com.

Registration

1. When does registration open and close?
 - a. Online registration opens on Wednesday, June 24, 2020 and closes Sunday, September 20, 2020 at 8 a.m. EST.
2. Do I need an account to login or register for the 2020 Virtual Gritty 5K?
 - a. Yes, an account will be created upon registration through RunSignup.
3. Are there team sign-ups or just individual?
 - a. Individual sign-ups only.
4. What is included with my registration, and how much does it cost?
 - a. The cost of registering to run the event, receive a finisher's medal, submit times and photos for awards is \$25. You can add on 2020 Virtual Gritty 5K swag (t-shirt and buff) for an additional \$20 which includes domestic shipping. Additionally, you can add a \$25 Mezzanine-level Philadelphia Flyers ticket for the 2020-21 NHL season onto your purchase. International shipping is an additional \$10. See the below section for further swag and add-on details!
5. After I registered, I didn't get the confirmation email. What should I do?
 - a. First, check your Spam/Junk folder. If you still have not received the confirmation email, contact Flyers Charities at CSCharities@comcastspectacor.com.
6. If I don't end up running or walking the 5K, can I get a refund?

- a. Since this is a virtual race, there will be no refunds if you decide not to participate.

2020 Virtual Gritty 5K “Swag” and Add-Ons

1. What kind of “swag” is available for this race?
 - a. A finisher’s medal is included with the registration fee. Options for obtaining your medal will be released at a later date.
 - b. In registering for the 2020 Virtual Gritty 5K, you can elect to receive Gritty 5K swag for an additional cost of \$20. This year’s swag includes an exclusive t-shirt and “buff” which can be used as a face covering or headband. There is an additional add-on option of a \$25 Mezzanine-level Flyers ticket for the 2020-21 NHL season. These packages include domestic shipping. International shipping is an additional \$10.
2. Are the t-shirts sized or one size fits all?
 - a. The shirts will be sized as follows: Adults Unisex Shirts – XS - Small – Medium – Large – XL – 2XL.
3. Is the buff one size fits all?
 - a. Yes, there is only one size of the buff.
4. When will I receive my t-shirt and buff?
 - a. Items are expected to ship three (3) weeks after registration. Please register by the end of August 2020 to get your items in time for the race! Orders received after August 30, 2020 are not guaranteed to arrive by the race dates.
5. When will I receive information about my Flyers ticket?
 - a. Flyers game ticket selection information will be emailed to the email associated with your RunSignup account after the release of the 2020-21 NHL schedule. You will be able to select from three available Flyers home game dates. Tickets are limited, based on availability and cannot be resold.
6. How will I select my Flyers game?
 - a. You will receive a link via email to redeem your ticket after the release of the 2020-2021 NHL schedule.
7. Will I be able to purchase additional Flyers tickets when I select my game?
 - a. Yes, you can redeem one (1) ticket and will be able to buy additional tickets. Tickets cannot be resold.
8. I have questions about my future tickets. Who do I contact?
 - a. Please email FlyersService@comcastspectacor.com for all ticket related questions.

The 5K and Results

1. How far is a 5K?
 - a. A 5K is 3.1 miles.
2. Do I have to run the 5K?
 - a. No! Run or walk the race at your own pace.
3. Can my family and friends complete the 5K with me?
 - a. Sure, as long as you practice safe social distancing and follow other safety guidelines.
4. Do I have to use a specific app to track my run/walk?
 - a. No, you can use any exercise/fitness app with tracking capabilities to track your 3.1 miles.
5. When do I submit my results?
 - a. You can submit your results at any point between 7:00 a.m. EST on Thursday, September 17, 2020 and 5:00 p.m. EST on Sunday, September 20, 2020 on RunSignup. All results must be received by 5:00 p.m. EST on Sunday, September 20, 2020 to be considered for an award.
6. Do I have to submit my results?
 - a. No, but if you are interested in being considered for an award, you MUST submit results.
7. How do I submit my results?
 - a. Once you have completed the 5K, login to your RunSignup account. Click on “My Races” and scroll to 2020 Virtual Gritty 5K. Click the “Submit Virtual Results” button on the right-hand side to enter your time!

2020 Virtual Gritty 5K Awards

1. Are there awards?
 - a. Yes, there will be awards for fastest male and female runners, most exotic location, best in fur (best costume), and Gritty’s Choice Awards. Only registered runners will be considered for awards.
2. When will awards be announced?
 - a. Awards will be announced after the closing of the 2020 Virtual Gritty 5K. Stay tuned for announcements on a date and time.

3. How do I submit my photos for award consideration?
 - a. To be considered for an award, you must be registered for the race and tag @FlyersCharities on Instagram, Twitter or Facebook and use the hashtag #Gritty5K in your post. You can also email photos to cscharities@comcastspectacor.com. All submissions must be posted/emailed by 5 p.m. EST on Sunday, September 20, 2020.