



General FAQs:

1. What is the event schedule?
 - 7:00am – Registered participants start to arrive
 - 8:00 am - Walkers/Runners get staged in corral leading to Starting Line
 - 8:00am – Opening Remarks/Ceremonies
 - 8:30 am – Gritty 5K starts and Fan Fest is open
2. Where do I park? / Is there a charge for parking?

Parking is FREE and you can park in Lots A, B and H in the Wells Fargo Center Complex. If necessary, overflow parking will be announced.
3. Where do I check in?

Check-In and Guest Services will be located on the North Access Road adjacent to Lot G(ritty).
4. Will restrooms be available?
 - a. There will be portable restrooms on site and bathrooms available in Xfinity Live!.
5. Will there be water stations?
 - a. Yes, water (wooder) / rest stations will be available along the route.
6. Can I pick up my packet the day of the event? If so, where?

No, Packet Pick Up will be scheduled for Friday, Oct. 11th and Saturday, Oct. 12th at the Wells Fargo Center Complex from 10am – 2pm in the Broad Street Atrium. Parking is FREE and all we are offering 20% off of your purchase at the Fan Zone team store during Packet Pick Up.

If you are not able to attend either day, please contact Flyers Charities at CSCharities@comcastspectacor.com.
7. Will there be first aid available?
 - a. Yes, EMT's will be on site.
8. Is there an age limit?
 - a. All participants running or walking on the course will need to register.
 - b. All participants will need to sign the waiver as they register online.
 - c. Participants 18 years or older will not need a parent/legal guardian.
 - d. All participants 17 and under are welcome to participate with a parent/legal guardian.
 - e. Children 5 and under and in a stroller do not need to be registered.

9. Where does that race start/end?
 - a. The Start/Finish Line will be inside the Wells Fargo Complex adjacent to Xfinity Live!
10. Can family and friends come cheer me on?
 - a. Absolutely! There will be a Fan Fest set up that non-participants can enjoy while registered participants complete the event.
11. How can I learn more about the charity/foundation?
 - a. Please visit www.flyerscharities.com for more information.
12. What does the money go towards?
 - a. The funds raised during the Gritty 5K and other events throughout the year, including the Flyers Wives Carnival benefit Flyers Charities and the valuable non-profits they serve throughout the Greater Philadelphia region.
13. Are there prizes for overall male and female, and for each age group?
 - a. Each registered participant will receive a Medal, and there will be a selection of Gritty-themed prizes for “Best in Fur” and other costume-related categories.
14. Can I bring my pet?
 - a. We’re sorry, but for their protection and the safety of our participants, pets are not allowed at the event.
15. Can I do the event with my roller blades?
 - a. Unfortunately, roller blades would hamper the integrity of the event which is set up for a run and walk.

Registration FAQs:

1. When does registration open?
 - a. Online registration opens on August 29th.
2. Are there team sign ups or just individual?
 - a. Individual sign ups only.
3. Are there VIP options?
 - a. No VIP, but if you’re interested in becoming a sponsor of the event with additional benefits, please contact CSCharities@comcastspectacor.com, or 215.609.1645.
4. Is there a course map I can see when I register?
 - a. Yes, the course map will be available on the registration page.

5. If I can no longer attend the race, can I receive a refund or transfer on my bib?
 - a. Unfortunately, refunds and transfers are not available for this event.
6. What is included with my registration?
 - a. Included in the registrants packet is:
 - i. FREE Gritty 5K themed-shirt
 - ii. Access to the post event Fan Fest in G(ritty) Lot
 - iii. Personalized bib with timing chip
 - iv. Gritty Medal and tote
 - v. Festive rest stops
7. What is the pricing? Is there a price increase?
 - a. Pricing starts at \$45 per person. It increases to \$50 on September 6th and then on the day of the race, if registration spots are still available.
8. Is there a child entry fee? What is the age?
 - a. The entry fees are the same for children and adults. Children 5 and under, (and in strollers) are free.
9. Do I need an account to login or register?
 - a. Yes, an account will be created upon registration.
10. What happens if I lose my bib?
 - a. Please see an event registration representative at onsite registration or contact CSCharities@comcastspectacor.com.
11. I didn't get the confirmation email...
 - a. First check your SPAM folder. If you have not received the confirmation and reach out to CSCharities@comcastspectacor.com.

Packet Pick-up FAQs:

1. When is packet pick up?

Packet Pick Up will be hosted at the Wells Fargo Center from 10am-2pm on both Friday, October 11th Saturday, October 12th.
2. Can I have it mailed?
 - a. No, unfortunately we can't mail your packet.
3. Can I pick up a friends packet?
 - a. Yes, you are permitted to pick up packets for others as long as you have their bib number.
4. What if I can't pick up my packet prior to the event? Will I be able to pick it up at the event?
 - a. Every effort must be made to attend packet pick up and receive your packet.

5k FAQs:

1. Can I bring a stroller? / Do I have to pay for the stroller?
 - a. Yes, you can bring a stroller to the 5K
 - b. There will not be a charge for the stroller, but strollers must stay to the back of the runner/walker crowds.
2. Will the event be rescheduled due to inclement weather? How will we be contacted if the event is rescheduled/cancelled?
 - a. The event is a Rain/Shine event. In the event of severe inclement weather, the Philadelphia Flyers will issue a statement via all social media outlets.
3. What is NOT allowed on the course?

Headphones of any kind are not permitted.
4. Can family and friends come watch and cheer me on?
 - a. Yes, family and friends are welcome to attend and cheer you along the route.
5. Can I walk the 5K?
 - a. Absolutely, walking the 5K course is an option. Participants in the event should be able to complete the course by 10:00am.
6. Are the T-shirts sized or one size fits all?
 - a. The shirts will be sized as follows:
 - i. Adults – XS - Small – Medium – Large – XL – XXL
 - ii. Both Men and Women sizes
7. Is the course certified?
 - a. Yes, the 5K will be professionally certified.
 - b. Gear Check will be available in the G(ritty) Lot.