

EAGLE OPS WELCOME HOME 5K

Frequently Asked Questions

Q. When and where is packet pickup?

A. We will have early packet pick up Tuesday thru Friday before the race. We will update with location & time prior to the event. Participants will be notified via email.

Participants can also pickup their race packets the morning of the event beginning at 8:30am at the Eagle OPS Check-In tent.

Q. Can someone else pick up my race packet for me?

A. Yes. If you are unable to pick up your own race packet you may authorize another person to do so.

Q. Are baby joggers, strollers and Service dogs/pets allowed on the course?

Baby joggers/strollers:

Yes, baby joggers / strollers are allowed. Please be mindful of our other participants. It is your responsibility to make sure your baby jogger/stroller does not impede other runners, and you must take extra precaution to ensure your safety, your child's safety, and the safety of the runners around you. We reserve the right to pull any participant from the race who is endangering other runners or themselves.

Service Dogs/Pets:

Yes, service dogs and pets that are trained and leashed are allowed on the course. Please be mindful of our other participants. It is your responsibility to make sure your dog does not impede other runners, and you must take extra precaution to ensure your safety, your dog's safety, and the safety of the runners around you. We reserve the right to pull any participant from the race who is endangering other runners or themselves.

Q. Why am I being required to create a fundraiser in the registration?

Our race registration is set to automatically create a fundraiser for each participant. Ultimately, this event is a fundraiser for our charity, and our hope is that all participants will fundraise to support the mission of Eagle OPS. However, fundraising is not required and there is NO minimum fundraising amount to participate. You are encouraged to share your fundraiser with family and friends, but if you choose not to, your fundraising page will simply sit dormant.

Q. How do I share my fundraiser via Facebook?

A. Fundraisers connected via the Facebook integration raise on average \$150 more! To find out how to connect your fundraiser to Facebook, [read this quick guide link](#).

Q. Can my child participate?

A. We allow registration at 8 years old and above.

Q. The shirt in my packet does not fit, can I exchange it for a different size?

A. We post deadlines for shirt size selection, and order shirts in advance according to what you selected if you register by those deadlines. We estimate the remainder. If we have any extras after the race has begun, you are welcome to exchange, but if the race fills, extras for exchange are unlikely.

Q. Does this race award a medal to finishers?

A. Yes, every finisher gets a medal.

Q. Can you mail my race packet to me or can I pick up my packet after the race, even though I am not going to run?

A. No. All unclaimed race packets / shirts will be given to late registrants at the race.

Q. I left early, but it looks like I won an award. Can you mail it to me?

A. No, we do not mail out awards after the race. You may be able to pick up your award at Eagle OPS Headquarters. Contact us at js@eagleops.org to coordinate.

Q. Can I register at packet pick up? What about on race day?

A. Yes, if there are slots available, but we cannot guarantee shirts / race bags or availability. Remember, this is a capped event – that means we only sell a certain number of race bibs. If you wait until the last minute, you are likely to not get in.

Q. Can I pay with cash?

A. If you would like to register, but are not comfortable with online transactions, please contact your race director, Jessica Shepherd at js@eagleops.org directly and we can get you registered.