

RaceJoy – real time GPS tracking of your 5K

We've added an exciting new feature! RaceJoy is an engaging GPS run tracking app and is now activated for both the Live 5K in Asbury Park as well as for the Virtual 5K with RaceJoy Anywhere! This feature is free to you and will enhance your 5K experience. Download the app to your smartphone, set-up your account, and then activate the tracking when you are ready to run or walk your 5K.

Live 5K features

- Track your progress along our boardwalk map.
- Hear instructional audio cues along with JSRM facts.
- Get progress alerts at each mile.
- Spectators can track your progress and send you cheers.

Virtual 5K features

- Distance tracking wherever you choose to run or walk with an auto timing stop when you have reached 3.1 miles!
- With your valid bib #, the app will automatically capture and submit your 5K finish time to the online results.
- Hear informational audio cues and cheers.
- Get progress alerts at each mile.
- Spectators can track your progress and send you cheers.

How to Set-up RaceJoy

- Register for the Live or Virtual 5K, locate your assigned bib #
- Download RaceJoy from the app store on your smartphone
- Locate our race in the app through the search feature or list of races
- Choose either the "Participant" or "Spectator" option and then follow the prompts carefully to get set up properly for race day
- For the **Participant**
 - Enter your Name, Email, City, and Birthdate and confirm
 - Enter the bib number assigned to you when you registered for the Virtual 5K/Challenge or which will be emailed to you on 10/22 for the Live 5K
 - Confirm this is the device you will be using during your official run or walk
 - Take a look around and get comfortable with the app
- For the **Spectator**
 - Search for your participant (once they are set up in RaceJoy).
 - Enter your name and email address for instructions.
 - Adjust your alert and audio settings. You can also add more participants to your list.
 - For more detail on how to use RaceJoy as a spectator: www.racejoy.net/how-to-track-someone
- Plan to carry your phone during your 5K and have a fully charged battery.

RaceJoy On Event Day

- The bottom line: Open the app, go to our race, turn tracking on, and click Start My Race to begin your personal race clock.
- **TIP:** Turn OFF Wi-Fi prior to your start. Wi-Fi will cause tracking to disengage.

- **Turn Tracking On:** Click the green blinking button on our Race's homepage within the RaceJoy app. It will say "Track Me" or "PhoneTrak".
- Select your course
- Click Start My Race to begin your personal race clock
 - Do this when starting your run on RaceJoy Anywhere
 - Do this when crossing the Start Line of the boardwalk course
- RaceJoy automatically stops your personal race clock when you have completed your Virtual course distance

Some extra RaceJoy info

- Watch RaceJoy's intro video: www.youtube.com/watch?v=0mgnC7d_g0A
- Please keep in mind that technology is not foolproof! Stuff happens...like glitches...or dead batteries...or hitting the wrong button.
 - For RaceJoy Anywhere, we suggest having a back-up in place such as mapping your course in advance and/or running a stopwatch as well. You can submit your finish time manually as well, so if all else fails, give us your best estimate.
 - For the Live 5K, you're all set with BestRace.com as your official on-site timer.
 - RaceJoy does not guarantee that the app will work for everyone. Here are some common reasons why: older phone models, improper phone set up, weak cell signals in a given region, participant's use of Wi-Fi.
- You can use your everyday fitness tracking app such as Strava, Nike, MapMyRun, Garmin, etc. while using RaceJoy but we would recommend turning off your app's audio settings so you can fully enjoy the RaceJoy experience.
- You can listen to music on your smartphone (Spotify, Apple Music, etc.) while using RaceJoy and the music will automatically lower when RaceJoy has something to say.
- Need to stop to tie your shoe or say hi to the neighbor? Use the "Turn tracking off" feature in the upper right of the map to pause your clock.
- If you'd like to Redo your 5K, you can use RaceJoy Anywhere again. Please note that this will erase and replace your previous time.
- Sorry the app won't work on a treadmill, but you can still manually submit your treadmill finish time on the website.
- Question not answered here? Check the FAQ: www.racejoy.net/faq-participants