



Free Live Runner Tracking at {Race Name} in RaceJoy!

Hi {Runner Name},

Carry your phone and use the RaceJoy mobile app to add to your race experience at {Race Name}. This race is offering free tracking and cheers!

Some key features include:

Live Phone Tracking

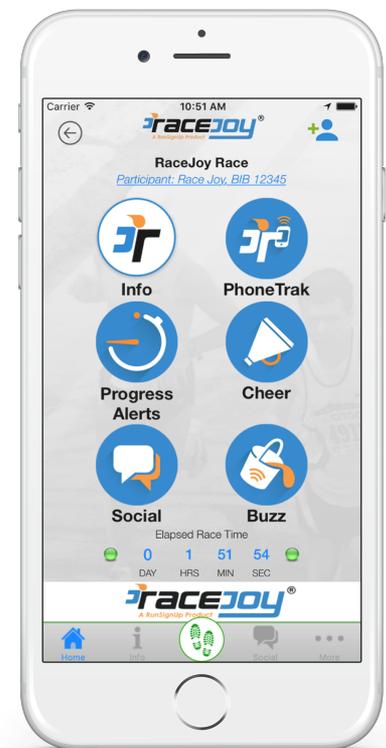
- Supporting spectators can track you live in a map view as you progress along the race course. You can also track up to 50 participants.
- NearMe alerts let spectators know you are drawing near.
- Find each other using the MeetUp tool.

GPS Progress Alerts

- Receive continual progress updates as you complete the course! Audio updates are typically sent at every mile and include pace, elapsed time, and estimated finish time.
- Option to have progress posted real-time to your Facebook and Twitter walls.
- Have friends and family track your performance.
- Track your competition or friends who are also doing the race.

Send-a-Cheer

- Receive and send fun, motivational audio cheers.
- Use RaceJoy's Text-to-Cheer to send custom messages.
- Start sending cheers to others doing the race at any time!



Note: There is no charge to use RaceJoy at this race. Race organizers are providing this to you as part of your race experience.

We hope you have a great race!

[Take a Video Tour](#)

PhoneTrak Live Tracking How-To

1. **Find Race:** Click Featured Races to access the event you are doing.
2. **Set Up Tracking:** Click PhoneTrak and follow the prompts carefully.
3. **Carry Your Phone:** Participants must carry claimed device during the race.
4. **Click START MY RACE as you cross the START LINE:** This begins your personal race time.
5. **Replay Race Day in Buzz:** Click Buzz to review your alerts and replay cheers!

Start My Race

Click When Crossing the Start Line

Apple Phone Settings

1. **Notifications:** Your device's notifications must be ON for RaceJoy, including Sounds, to receive progress alerts and cheers.
2. **Location Services:** The device you wish to have tracked must have Location Services ON for live phone tracking. Location Services must be set to **ALWAYS ON** for tracking to function (not "While Using"). Go to Privacy/Location Services to verify.
3. **Background App Refresh:** General phone setting Background App Refresh **must be ON** for GPS tracking to stay enabled.

Apple does not allow RaceJoy to override your settings. Please ensure these are enabled so that you can experience RaceJoy's mobile features.

Battery Preservation Tips



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You are receiving this email because you have registered for an event in which the race organizers have enabled RaceJoy in order to provide participants and spectators real-time runner tracking, GPS-timed progress alerts, Send-a-Cheer!, NearMe proximity alerts, and MeetUp mapping.

If you need any information about RaceJoy, or support, feel free to send us an email at support@racejoy.com.