



Florida Panthers Service & Sacrifice 5K Frequently Asked Questions

Bib and Shirt Pick Up Details

Date: Wednesday, May 13, 2026

Time: 4:00pm-7:00pm

Location: In front of Amerant Bank Arena on Publix Plaza

*Please have your ID and registration with you. If you are picking up for a friend or family, please have a copy of their ID and registration as well.

Race Day – May 16, 2026

6:00am – Parking lots open

6:00am - 7:00 am – Bib and shirt pickup

7:15am - Opening Ceremonies

7:30am – 5K begins

8:15am – Awards and Closing Ceremonies

1. Where do I park? / Is there a charge for parking?

Parking is FREE. Enter Amerant Bank Arena through Gate 5 on Panther Parkway.

2. Where do I pick up my bib and shirt?

Bib and T-shirt pick up will take place on Wednesday, May 13, 2026 from 4:00pm-7:00pm in the front of Amerant Bank Arena on the Publix Plaza. We highly encourage you to attend and check in on this date. There will be a limited number of day-of check-ins available.

3. How do I help support the cause?

Each participant will automatically have a fundraising page created to share to build awareness and collect donations.

If you are not participating in the 5K, you can become a fundraiser or make a donation to a specific runner. You can visit the Donate tab at the top of the home page.

4. What are the fundraising incentive levels?

- **Supporter** - \$100 – two tickets to a 2026-27 Florida Panthers home game
- **Defender** - \$250 – Receive incentive from \$100 milestone and an autographed mystery puck
- **Protector** - \$500 – Receive incentive from \$250 milestone full registration refund
- **Guardian** - \$750 – Receive incentive from \$500 milestone and military-themed Florida Panthers hat
- **Patriot** - \$1,000 – Receive incentive from \$750 milestone blank home or military jersey

*Refunds/rewards/incentives do not compound – max of 1 (one) pair of tickets, 1 (one) mystery puck, 1 (one) \$50 refund on registration, 1 (one) hat, and 1 (one) home jersey. Blackout dates apply for game tickets.

Fundraising deadline to receive incentives is May 16, 2026 at 7:30am.

5. How can I pick up my fundraising incentives?

Incentives can be picked up at packet pickup on Wednesday, May 13, 2026, from 4:00pm-7:00pm in the front of Amerant Bank Arena on the Publix Plaza or at race day at registration from 6am-7:15am.

6. Will restrooms be available?

Portable restrooms will be available on Publix Plaza on race day.

7. Will there be water stations?

Yes, water/rest stations will be marked along the route.

8. Can I pick up my bib the day of the event?

We strongly recommend picking up on the “Bib and T-Shirt” Pick Up date on May 13th but there is an opportunity to pick up your bib and shirt starting at 6:00am on race day. Friends and family are welcome to pick up packets for other participants as long as they show a copy of the participants ID.

9. Is there an age limit?

All participants running or walking on the course will need to register.

All participants 17 and under are welcome to participate with a parent/legal guardian.

Children 2 and under are free.

10. Where does that race start/end?

The start/finish line will be on the Publix Plaza of Amerant Bank Arena.

11. Can family and friends come cheer me on?

Yes! Friends and family are welcome to cheer along the course.

12. How can I learn more about the charity/foundation?

Please visit www.panthersfoundation.org for more information and follow us on social media @FLAPanthersCare.

13. What does the money go towards?

The funds raised during the Florida Panthers Service & Sacrifice 5K will benefit the Florida Panthers Foundation’s mission to celebrate the veterans and first responders who protect, serve, and support our community every day.

14. Can I bring my pet?

For the protection and the safety of our participants, pets are not allowed at the event.

15. Can I help fundraise for the event?

Yes! Peer-to-peer fundraising is highly encouraged, and you don’t need to run to help fundraise. Make sure to sign up to fundraise on the home page. You could win fun Panthers swag and memorabilia for hitting fundraising milestones!

Registration FAQs:

1. If I can no longer attend the race, can I receive a refund or transfer on my bib?

Unfortunately, refunds and transfers are not available for this event as the proceeds benefit charity.

2. What is included with my registration?

Included in the registration packet is:

- Florida Panthers Service & Sacrifice T-Shirt- shirts are first come, first serve
- Florida Panthers Service & Sacrifice finisher medal
- Race Bib with timing chip

3. What is the pricing? Is there a price increase?

Pricing starts at \$35 for the 5K. Price increases after April 12th at 11:59pm and again the day of the event.

4. Is there a child entry fee? What is the age?

The entry fees are the same for children and adults. Children 2 and under are free.

5. Do I need an account to login or register?

Yes, an account will be created upon registration on RunSignup.

6. What if I did not get a confirmation email?

First check your SPAM folder. If you have not received the confirmation and reach out to community@floridapanthers.com.

7. Will the event be rescheduled due to inclement weather? How will we be contacted if the event is rescheduled/cancelled?

The event is a rain or shine event. In the event of severe inclement weather, a statement will be made on our social media channels.

8. Can I walk the 5K?

Absolutely, walking the 5K course is an option. Participants in the event should be able to complete the course by 9:00a.m.

9. I have questions about my future tickets. Who do I contact?

Please email community@floridapanthers.com for all ticket-related questions.